



## Christmas 2020 Operating Times

As we enter what is undoubtedly an unprecedented Christmas period for us all, we want to take a moment to advise all our customers of the Bio Collectors schedule for services over the coming weeks along with the steps we are taking to help ensure all required collections take place for your business.

DATE	DAY	SERVICES	OFFICE OPEN
Up to December 24 <sup>th</sup>	Thursday	Normal Services	8.30am – 1pm
December 25 <sup>th</sup>	Friday	Closed	Closed
December 26 <sup>th</sup>	Saturday	Closed	Closed
December 27 <sup>th</sup>	Sunday	Closed	Closed
December 28 <sup>th</sup>	Monday	Limited Service - By request only.	8.30am – 5.00pm
December 29 <sup>th</sup>	Tuesday	Normal Services	8.30am – 5.00pm
December 30 <sup>th</sup>	Wednesday	Normal Services	8.30am – 5.00pm
December 31 <sup>st</sup>	Thursday	Normal Services	8.30am – 5.00pm
January 1 <sup>st</sup>	Friday	Closed	Closed
January 2 <sup>nd</sup>	Saturday	Normal Services	8.30am – 5.00pm
January 3 <sup>rd</sup>	Sunday	Closed	Closed
Jan 4 <sup>th</sup> onwards	Monday	Normal Services	8.30am – 5.00pm

If you have a service that would fall on a day listed as closed, the collection will not be scheduled and no charges will be raised. The crew's will simply return on your next scheduled collection day as normal.

Should you need to rearrange a service over the period, please contact us and we can look to move the collection to an earlier date. Alternatively, if you are in need of an urgent clearance or run an essential service, we are running a by-request Tip Only service on 28/12/20.

If you require amendment or assistance with any of your services over this period, please contact us at [orders@biocollectors.com](mailto:orders@biocollectors.com) with your requirements and we will do our utmost to accommodate. Please ensure any amendments are received and confirmed with sufficient notice.

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To all our Customers, we look forward to continuing to work with you in 2021 and as always, if you think someone may benefit from reducing their disposal costs with our segregated food waste collection service, please put them in touch to help us continue to make London a greener, more sustainable city.

From everyone at Bio Collectors, our best wishes to you and your families this Christmas and a Happy New Year.

**The Bio Collectors team**