



## Christmas & New Years 2021 Operating Times

DATE	DAY	SERVICES	OFFICE OPEN
December 24 <sup>th</sup>	Friday	Normal Services	8.30am – 1.00pm
December 25 <sup>th</sup>	<b>Saturday</b>	<b>Closed</b>	<b>Closed</b>
December 26 <sup>th</sup>	<b>Sunday</b>	<b>Closed</b>	<b>Closed</b>
December 27 <sup>th</sup>	<b>Monday Bank Holiday</b>	<b>Closed</b>	<b>Closed</b>
December 28 <sup>th</sup>	<b>Tuesday Bank Holiday</b>	Limited Service - By request only.	<b>Closed</b>
December 29 <sup>th</sup>	Wednesday	Normal Services	8.30am – 5.00pm
December 30 <sup>th</sup>	Thursday	Normal Services	8.30am – 5.00pm
December 31 <sup>st</sup>	Friday	Normal Services	8.30am – 1.00pm
January 1 <sup>st</sup>	<b>Saturday</b>	<b>Closed</b>	<b>Closed</b>
January 2 <sup>nd</sup>	<b>Sunday</b>	<b>Closed</b>	<b>Closed</b>
January 3 <sup>rd</sup>	<b>Monday Bank Holiday</b>	Normal Services	<b>Closed</b>

If you have a service that would fall on a day listed as closed, the collection will not be scheduled and no charges will be raised. Crew's will return on your next scheduled collection day as normal.

Should you need to rearrange a service over the period, please contact us and we can look to move the collection to a different date. Alternatively, if you are in need of an urgent clearance or run an essential service, we are running a by-request Tip Only service on 28/12/21.

If you require amendment or assistance with any of your services over this period, please contact us at [orders@biocollectors.com](mailto:orders@biocollectors.com) with your requirements and we will do our utmost to accommodate.

Please ensure any amendments are received and confirmed with sufficient notice as capacity will be limited.

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To all our customers, we look forward to continuing our work with you in 2022 and as always, if you think someone may benefit from reducing their disposal costs with our segregated food waste collection service, please put them in touch to help us continue making London a greener, more sustainable city.

From everyone at Bio Collectors, our best wishes to you and your families this Christmas and a Happy New Year.

The Bio Collectors team  
[www.biocollectors.com](http://www.biocollectors.com)